

Rands with Sense

Checking Your Statements

1. It is crucial to **keep an eye on your debt** to ensure that you do not fall into trouble.
2. Always remember, in terms of the law, you are entitled to a **statement every 2 months**. Statements can be delivered or collected in person, telephonically or in writing, SMS, mail, fax, email or other electronic form of communication such as online internet access.
3. If you do not get a statement of your account and have requested one, then you can **take the complaint to National Credit regulator**.
4. Always remember, you have rights and it is a good idea to **empower yourself** with knowing them.

